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Research interests: Gender, job analysis and service sector skills identification, non-standard and precarious employment, public sector management and workplace relations, casual professional employment in the education industry, human capital strategies in new networked organisations, labour market segmentation.

Publications 2006:

(APJHR – most read article for Sept)

*Understanding Service: From Emotional Labour to Articulation Work*, Paper prepared for the conference ‘Socially responsive, socially responsible approaches to employment at work’ organised by the Australian Centre for Research in Employment and Work, and the Department of Management, Kings College, London, to be held at the Monash University Prato Centre, Tuscany, Italy, 1-4 July, 2006 (with I. Hampson)

Publications 2005:


'And now we still don’t have it: Job evaluation, poorly specified skill and pay equity’, in Stewart, G. and D. Mortimer (eds) *Teaching, Learning and Research in Institutions and Regions*: Proceedings of the 5th PERA Conference, Yeppoon, Queensland, Australia, 21-24 November. Sydney: Pacific Employment Relations Association, pp. 12-21 (with A. Barnes & I. Hampson)
