# Master of Commerce Series: Getting That Job! Successful Job Search Techniques

UNSW Careers and Employment Taye Morris



www.careers.unsw.edu.au

# Workshop Objectives

- Assess the effectiveness of various job search methods
- Learn how to research and contact employers
- Develop your 'elevator pitch' and practice informational interviewing

# **Key Marketing Tools**

- · Resume / On-line applications
- Cover letters
- · 'Elevator Pitch'
- Networks

Be organised and keep track!!!

- Phone contact
- Interviews

## **Group Discussion**

"Have you had a job before? If so, how did you get it?"

What were the most effective methods of job search?

"Most jobs are found by applying to job ads in the newspaper and on the internet."

Is this true?

## Job Search Strategies

- Direct Approach
- Informational Interviews
- Being approached by an employer
- · Work contacts / networks
- Family / friends / acquaintances
- Careers fair or information session
- Internet-based job search
- Employment agency
- Media advertisement

How much time would you dedicate to each strategy?

# Researching Employers

So where do grads end up?

- 1/ GradsOnline, The Grad Files & GradStats www.gradlink.edu.au
- 2/ Graduate Destination Survey

www.careers.unsw.edu.au/student/GDS

- 3/ My Future
  - www.myfuture.edu.au
- 4/ Graduate Opportunities

www.graduateopportunities.com

# Where some of our MCom graduates are working

- Systems Accountant Macquarie Bank
- Project Officer Sydney Water
- Assistant Manager Citibank
- Consultant PricewaterhouseCoopers
- Group OHS Manager Stockland
- Auditor Deloitte
- Product Manager Austar Entertainment
- Corporate Finance Advisory Officer Saigon Securities
- Manager Diversified Institutions APRA
- Data Analyst Morningstar Research
- Technology Manager Westpac

From Graduate Destination Survey 2003

# Researching Employers: Job Search Web Sites

## **Advertised Jobs**

seek.com.au – Major Australian job site mycareer.com.au – Fairfax newspapers, SMH careerone.com.au – News Ltd. Newspapers jobsonline – UNSW Careers and Employment jobs.nsw.gov.au – NSW Govt jobs

## **Recruitment Agencies**

See www.careers.unsw.edu.au for a list of industry specific recruitment agencies

# Researching Employers: The Hidden Job Market

### **Careers & Employment**

Program

 Student Employment section: Useful Links
 Professional Associations
 Vacation Employment
 International Employment

Graduate Destination Survey
www.graduateopportunities.com

#### Other Research Sources

- Newspapers, Journals, Magazines: online and hardcopy
- Yellow Pages
- Business Directories, Online Databases and Job Boards

## **Talking to People**

 Networks / Contacts
 Cold Calling / Speculative Letters: research and contact companies directly

## Why network?

- Obtain info about specific <u>companies</u> & organisations
- Investigate positions or fields that may interest you
- Meet representatives from organisations that you are interested in
- Gain valuable 'interview' experience
- Receive job search advice
- Improve your <u>written</u> <u>application</u> documents
- Increase your chances of winning an interview



## Build your networks

- · Family, friends, neighbours
- · Professionals in your field
- · University colleagues, lecturers, tutors, alumni
- · Work colleagues, clients
- Clubs or association members
- Volunteer group members
- Acquaintances
- · Networking events



## For example...



Introduction Hello, I'm Kate Wong. I'm a Master of

Commerce student specialising in Finance.

**Objective** I have a particular interest in corporate risk

management

Summary and received a high distinction for an essay I

wrote for my Insurance and Risk Management subject this year. I really enjoy analysing data and solving problems and I also have over 3 years of customer service experience.

Question I am really interested in the work that you do

and was wondering if you had a couple of minutes so that I could ask your advice about

the industry?

## Tips on Preparing Your Elevator Pitch

- · Be Brief
- · Ask open-ended questions
- Develop a basic pitch and then tailor it to a particular situation
- · Practice, practice and practice some more



## Informational Interviewing

- Compile a spreadsheet of target companies, names, addresses, phone numbers etc
- Use your networks to find contacts at your target companies
- Search the companies on the Internet for names of relevant contacts (e.g. HR Directors, Marketing Managers, Business Owners)
- If you can't find the contact name then call the company switchboard and ask the receptionist
- Prepare yourself

## Informational Interviewing (cont)

- · If you can't get through the first time then try again
- · Introduce yourself
- · Ask if it is a good time to talk
- Explain that you are seeking advice
- · Talk through your elevator pitch and objectives
- Use your active listening skills and ask open ended questions
- Be prepared to conduct the interview over the phone.
- · Ask for referrals
- · Follow up with a thank you email

## **UNSW Careers and Employment Services**

## Need a Job?

- Jobs Online
- Fortnightly e-list
- Employer talks on campus
- Careers Expo
- VICE / ICE
- Graduate recruitment

## **Need Career Help?**

- Web info: Careers Education section : Applying For Jobs
- Daily workshops + Guest Presenter Program (employers)
- Mock Interviews
- Individual Assistance
- Careers library / computer access
- Graduate Destination Survey